

# Planning your journey

- 1 Check your starting and destination stations plus any connections using the symbols. Then refer to the index overleaf for details of access at each station
- 2 Check that you can safely manage the step into the train, which can be as much as 300mm (12 inches). See station index overleaf
- 3 Check your return journey as this may require a different route
- 4 Ring Transport for London Access & Mobility or London Travel Information before travelling to check the availability of lifts
- 5 You can also ring Access & Mobility to check you have planned your journey correctly

## Need more help?

- If you are in difficulty, contact a member of staff or use the Help Points where available on the stations
- More detailed information is contained in 'Access to the Underground' available free from Access & Mobility
- Wheelchair access is usually level, by lift or ramp, or a combination of these facilities
- You should also be aware of the London Underground Conditions of Carriage which state that if you use a wheelchair:

You must bring enough assistance to ensure you can make your journey safely, including getting to the train, changing trains and leaving your destination station

You must not use a moving escalator unless you can step onto it, stand on it and step off it. If necessary, your assistant(s) must take the folded wheelchair

Access & Mobility  
**020 7941 4600**  
 Telephone/textphone  
 Office hours only

London Travel Information  
**020 7222 1234**  
 24 hours

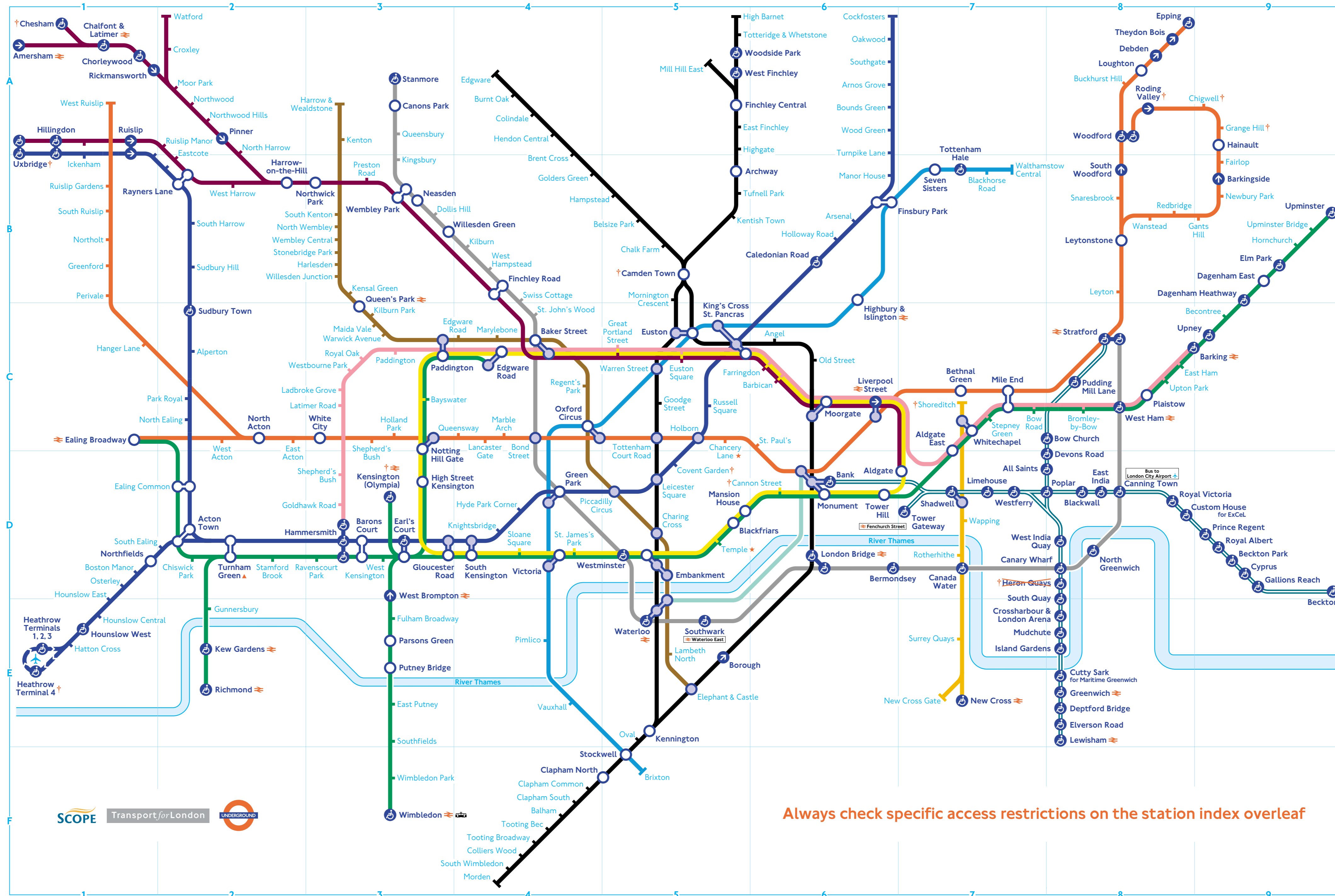
Textphone  
**020 7918 3015**

www.transportforlondon.gov.uk  
 email: access&mobility@tfl.gov.uk  
 www.thetube.com

This guide is based on the best information available at time of publication (Feb 2002). It was developed as a partnership between Transport for London, London Underground and Scope

# Tube access guide

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## Key to symbols

- A wheelchair symbol means you can use this station without using stairs or escalators
- An arrow means you can use this station without using stairs or escalators **only** if you want to catch a train going in the same direction as the arrow is pointing
- An empty blue circle means you might be able to change trains without using stairs or escalators (check overleaf). You will **not** be able to get in or out of the station without using stairs or escalators
- A filled blue circle means you **cannot** catch a train or change trains at this station or by these lines without using stairs or escalators

A pale blue station name means you **cannot** catch a train or change trains at this station without using stairs or escalators

- Accessible National Rail connection
- Accessible airport connection
- Accessible Tramlink connection
- Closed Sundays
- Served by Piccadilly line trains early morning and late evening

## Key to lines † Points to remember

- Bakerloo
- Central No service Woodford - Hainault after 2000 daily.
- Circle Cannon Street open until 2100 Mondays to Fridays. Closed Saturdays and Sundays.
- District Cannon Street open until 2100 Mondays to Fridays. Closed Saturdays and Sundays. Earl's Court - Kensington (Olympia) 0700 to 2345 Mondays to Saturdays, 0800 to 2345 Sundays.
- East London Shoreditch - Whitechapel 0700 to 1000 and 1530 to 1900 Mondays to Fridays. Closed Saturdays. Until 1500 Sundays.
- Hammersmith & City No service Whitechapel - Barking early morning or late evening Mondays to Saturdays or all day Sundays.
- Jubilee
- Metropolitan For Chesham, change at Chalfont & Latimer on most trains
- Northern On Sundays between 1300 and 1730, Camden Town is open for connections and exit only.
- Piccadilly On Saturdays between 1300 and 1700, Covent Garden is open for exit only. Heathrow Terminal 4 open until 2345 Mondays to Saturdays and 2315 Sundays. No service Uxbridge - Rayners Lane in the early mornings.
- Victoria
- Waterloo & City 0615 to 2130 Mondays to Fridays. 0800 to 1830 Saturdays. Closed Sundays.
- Docklands Heron Quays closed for redevelopment until Autumn 2002

Certain stations are closed on public holidays.